



Secure your world.

Answering unique challenges
with unique solutions.

Your goal is to create a safe and secure environment. Ours is to innovate ways for you to do more with your LenelS2 system. With the most experienced team in the industry and a robust suite of service offerings, LenelS2 is ready to help expand your system's capabilities, giving you the confidence to meet new challenges today and tomorrow.

Services from LenelS2 help you do more.

Services Optimized for Your Organization

Whether you need system training, specialized engineering support, a custom system integration or consultative program management, the LenelS2 Services team is passionate about collaborating with you to create real solutions that make your organization more secure.



Professional Engineering Services

Partnering with LenelS2 value-added resellers and end users, our Professional Engineering Services team provides consultative project management and assists with short-term deployment, upgrade, and system optimization initiatives. Project support offerings include deployment of new systems, software and system upgrades, mergers and migrations. System optimization offerings include site assessment and security system hardening against potential cyber threats, cardholder record cleanup and system configuration for fault tolerance, resiliency, disaster recovery and high availability.



Custom Solutions

Because no two applications are alike, our Custom Solutions team designs, develops and delivers tailored security software integrations and solution packages. Integrations with adjacent processes and systems are designed to extend and amplify your LenelS2 system's capabilities. Our Custom Solutions technical experts use the same developmental standards, practices and strategies as our core engineering team to ensure the highest level of quality.



Remote Managed Services

Whether you need preventive or diagnostic services, our Remote Managed Services team offers expert software and hardware maintenance and consultation. They advise system administrators, conduct technical calls to answer how-to questions, provide system analysis and reports, suggest functional improvements and track support tickets.



Embedded Services

When you want to lower operating costs and improve efficiencies and performance, our Embedded Services team can provide a fulltime dedicated technical project engineer to enhance your current team. This service is customized to meet your specific support goals including project management, software and hardware consulting services, and system health and optimization. Service can be provided remotely or on-site and dedicated custom developer and project manager specialists are also available.



Training

As a leading provider of advanced security products, LenelS2 provides you with the specialized training you need to sell and install our latest security solutions and maximize your competitive advantage. Through our industry-leading curriculum, you will gain in-depth technical knowledge, valuable hands-on experience, and real-world tips from expert instructors that can save you time and money on every job. With so many benefits for you and your business, the value of LenelS2 training is as easy to recognize as our certifications. Get certified in our OnGuard, Elements and NetBox solutions via our in-person, virtual or on-site training delivery options.



Program Management Services

The LenelS2 services team can provide industry leading professional support for long-term projects within a single location or across your entire organization. Typically a dedicated project manager and technical professional services engineer will be assigned to lead and optimize extended LenelS2 customer implementation projects. And our comprehensive program approach ensures systematic involvement of subject matter experts across the entire LenelS2 Advanced Services team throughout the duration of the project.



For more information, please visit [lenel2.com](https://www.lenel2.com).