Custom Solutions

Overview

The LenelS2 Custom Solutions team provides expert level solution design and engineering resources to extend and integrate OnGuard® with external systems, streamlining business processes and helping customers meet their unique security needs.

An industry leader in custom access control software for over 12 years, delivering more than 200 integrations annually to corporations, government agencies, and educational institutions all over the globe, including numerous fortune 100 firms.

Logical Security · Access Control · Digital Video · Asset Management · Integrated Alarm Management · Smart Card & Biometrics · Multi-tenant Property Management · Fire Alarm Integration · Intercom Systems · Intrusion Detection · Intelligent Video · Visitor Management · Identity Management · Enterprise Architecture · Wireless Access & ID Systems · APIs & Integration Tools · Building Automation

Sample Offerings

	SOLUTION	BENEFIT
Elevator System Integration	Integrate OnGuard with screens at turnstiles to direct and minimize elevator traffic at the entrance and elevator banks	Help streamline elevator efficiency by directing individuals traveling to the same floor to a specific car
Reservation and Booking System Integration	Enable ability to import portfolio and reservation details from external systems into OnGuard	Save time and reduce redundant work by allowing reception to check-in, check-out, and change rooms of guests through OnGuard
Parking Garage System Integration	Enable badge credentials to be shared with parking garage systems	Minimize import access events from gate systems to provide enhanced tracking of usage
HR and IDMS Integration	Synchronize account deactivation and termination from external authoritative sources with OnGuard	Reduce redundant work and human error by automating the import and export of cardholder and credential information from external sources
Access Level Management Interface	Create a custom user interface for assigning access levels; design custom solutions for scheduling temporary access level assignments to contractors	Provide a simple interface to assign and schedule temporary access levels as well as validate and verify training and certifications prior to access level assignment
Company/Contractor Management	Develop custom interfaces for contact information, contract length and insurance details to enable enhanced company management	Provide ability to quickly and easily manage cardholders associated with multiple companies
Alarm Monitoring Integration	Create custom alarm monitoring solutions for health and safety alarms as well as custom alarm grouping	Provide customer with specific alarm notification and display to enhance awareness

Carrier

Custom Solutions

Standard Packages

- Directory Sync
- Random Screening
- Clean Room Access Workflow
- Occupancy Board
- Enhanced Audit Reports
- Banned Signature

A Comprehensive Scope of Work

- Thorough project process includes end-to-end support:
  - Walk-through of customer's specific challenge
  - Design a solution that is robust and supportable
  - Provide detailed requirements and scope of work that is signed off on by LenelS2, VAR and End User
  - Project status updates across all project phases
  - Pre-deployment checklist for smooth installation and acceptance testing process
  - Remote or on-site installation, configuration, and acceptance testing support

- The LenelS2 Technical Support Group provides support for all Custom Solutions integrations with the ability to escalate and track any issue through the same engagement process as core OnGuard® issues
- Custom Solutions Support and Upgrade Plan allows customers the ability to inform Custom Solutions of intent to upgrade their OnGuard system. Custom Solutions will set up a test environment and certify the integration to support database schema or API updates. Those changes are made at no cost and a new version of the integration is provided to the customer.

Learn More

Visit https://services.lenel.com to request a quote or additional information.

LenelS2.com