

OnGuard Visitor client

Browser-based Visitor Management for OnGuard Systems

No client software installation required



Overview

OnGuard® Visitor, a browser-based client for managing visitor access, enables customers to create a full-service, concierge-like experience for their visitors. Web- and mobile-friendly, Visitor client can be used by front desk attendants or any OnGuard end user in the organization who may play a role in hosting or overseeing visits or visitors.

OnGuard Visitor client provides a flexible tool for checking in visitors, managing visitor badges and access levels, engaging groups, capturing visitor IDs and photos, and printing badges – all from an easy-to-use, web-based interface. The Visitor client is accessible from desktops and mobile devices, which allows front desk attendants or other members of the organization to utilize visitor management tools while away from their office or the front desk. The true mobility of OnGuard® Visitor, as a browser-based client, enables any OnGuard end-user a flexible way to greet, check-in, engage, or guide a visitor or group, while creating a warm and inviting visitor experience.

OnGuard Visitor client is one of several browser-based tools available with the OnGuard system, offering improved access to our award-winning features and capabilities by a broader set of employees across your organization, hassle-free access that eliminates the need to load additional software or use a specific operating system, and just one more way to leverage your investment in the OnGuard system.

Features & Functionality

- Browser-based HTML5, eliminating the need to load software or limit use to a specific platform or operating system
- Accessible on a tablet, phone, laptop or desktop PC
- Intuitive and responsive user interface includes the ability to Schedule and Manage Visits with Host or Co-Hosts, and Invite new or existing Visitors
- Easily access and update key Visitor details or photos, and manage their badge and access level assignments
- At the time of the visit event, the user can easily Check-In the Visitor as well as Assign and Print their Badge
- Check-In also triggers an email to the hosts or co-hosts, alerting them to greet their visitor
- Enables custom filtering of visits and visitor lists based on the front desk attendant's needs, including a simplified 'Agenda' of visits for the day
- Supports capture of a visitor's photo and printing of a visitor's badge directly from the Visitor client
- Provides the option at check-in to assign disposable, plastic or mobile credentials to a visitor

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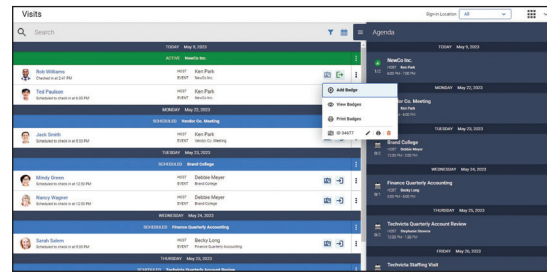
Prerequisites for OnGuard Visitor client

- OnGuard version 8.3 or higher (a more basic version is available for OnGuard versions 7.5–8.2)
- For badge printing, OnGuard version 7.5 or higher and a supported badge printer configured in OnGuard are required
- For OnGuard Enterprise system, OnGuard Visitor versions can be purchased and installed on any region or master

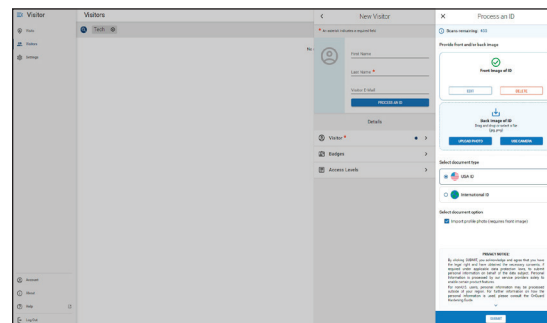
Note: The OnGuard Visitor client is licensed on a per-concurrent-seat basis

Note: Supported in OnGuard Cloud version 8.1 and later

Note: Scanning and Capture of Passport, Driver's License or ID's is not supported in this client



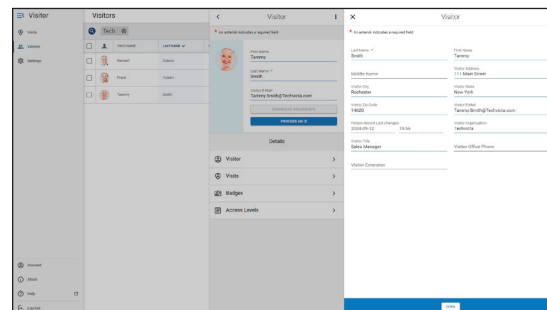
Check-in Visitor and Print Disposable Badge



Visits List allows Check-In / Print Disposable Badge

Browser Capabilities

Browser	Camera Support
Google Chrome™	Yes
Microsoft Edge® (Chromium)	Yes
Apple Safari® iOS	Yes
Apple Safari® macOS®	No



Manage Visitors and Details



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